

NAPCRG

International Conference on Practice Facilitation

August 29 - 30, 2023



—
Knight Cancer Research Building
Oregon Health & Science University

Portland, Oregon
—

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Welcome to the 6th International Conference on Practice Facilitation (ICPF)!



We are so glad you're here! As an attendee and/or contributor, you continue to make history. Practice facilitation, which began in England nearly 40 years ago as an innovative idea of a retired general practitioner, has become a rapidly growing profession worldwide as an effective approach to promoting healthcare research and improvement. More recently, practice facilitation has expanded to include health systems, public health, and community-based organizations. This conference is the result of the hard work, dreams, and aspirations of many researchers, healthcare professionals, facilitators, and other key partners who have dedicated their time to the development and dissemination of practice facilitation.

Building on our success since 2017, this conference is designed to include highly relevant, interactive, and informative content. The 2023 International Conference on Practice Facilitation is aligned with the main theme of ***Evolving Facilitation Across Diverse Environments: Spanning the Boundary Between People, Practice, and Policy***. Conference sessions were constructed based on high-quality peer-reviewed abstracts and invited presentations that encompass a variety of topics in six practice facilitation areas:

- Developing Best Practices and Resources for Practice Facilitation;
- Practice Facilitator Training and Ongoing Development;
- Practice Facilitator Skill Building;
- Sustaining and Managing Practice Facilitation Programs;
- Advancing the Science of Practice Facilitation; and
- Leveraging Technology in Practice Facilitation.

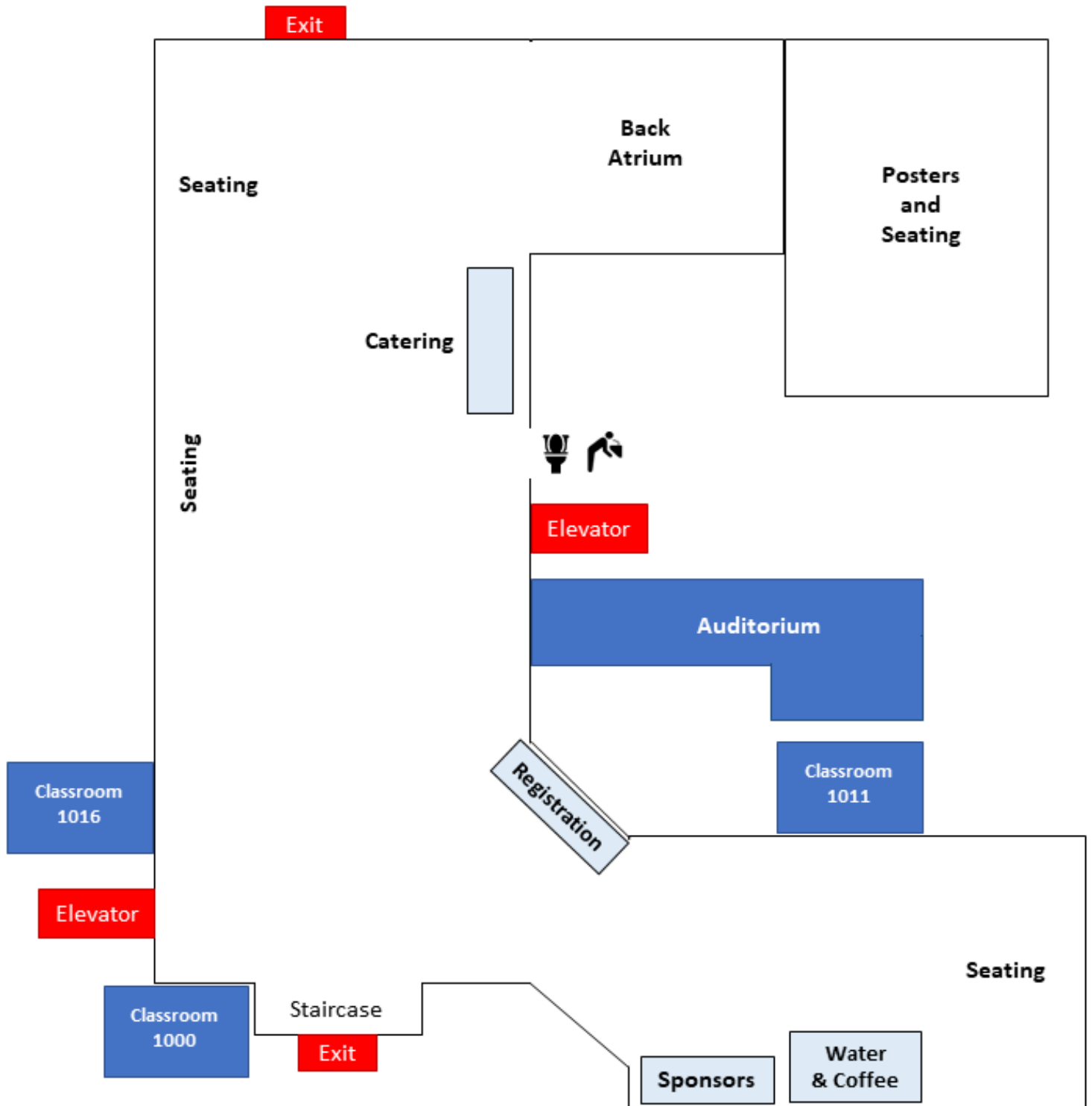
The ICPF Steering Committee worked diligently to create an interactive environment with opportunities for sharing and relationship building. As before, we invite you to participate in ICPF activities year-round and help us achieve our overarching goal **to promote an ongoing and sustainable international learning community for practice facilitation**. Our intention is to continue to interact and share knowledge, resources, and expertise beyond the annual meeting, through the ICPF Learning Community, members have an unprecedented opportunity to help shape the development of the professionalization of practice facilitation by providing insights and collaborating with others to put their ideas into practice.

On behalf of the ICPF Steering Committee, we wish you an energizing 2023 conference and hope that our program and networking opportunities will help you develop as leaders in this application, management, and study of practice facilitation. We hope you have a great time!

Zsolt Nagykaldi, PhD, BTh
Conference Chair

Melinda Davis, PhD
Conference Co-Chair

Venue Map



Please note that map is not to scale

Schedule at a Glance

TUESDAY, AUGUST 29, 2023

7:00 AM - 8:00 AM	Breakfast & Networking
8:00 AM - 8:30 AM	Welcome, Thank You Sponsors, and Social Connection
8:30 AM - 9:30 AM	Plenary 1: Beyond the Trailhead: Finding the Right Guide for Your Practice Change Expedition
9:30 AM - 9:45 AM	Break
9:45 AM - 10:45 AM	Concurrent Sessions
10:45 AM - 11:00 AM	Break
11:00 AM - 12:00 PM	Poster Session
12:00 PM - 1:00 PM	Lunch
1:00 PM - 2:00 PM	Concurrent Sessions
2:00 PM - 2:15 PM	Break
2:15 PM - 3:15 PM	Concurrent Sessions
3:15 PM - 3:40 PM	Refreshment Break
3:40 PM - 4:00 PM	Spotlight Presentation: All Aboard! A phased and team-based approach to onboarding and competency assessment for new practice facilitators
4:00 PM - 5:00 PM	General Session: World Café & Day 1 Wrap-up
5:00 PM - 6:00 PM	Happy Hour
6:00 PM - 9:00 PM	Dine Around Groups <i>Sign up at registration</i>

Schedule at a Glance

WEDNESDAY, AUGUST 30, 2023

7:00 AM - 8:00 AM	Breakfast & Networking
8:00 AM - 8:15 AM	Welcome
8:15 AM - 9:15 AM	Plenary 2: Navigating the Complexities of Practice Facilitation and Policy
9:15 AM - 9:30 AM	Break
9:30 AM - 10:30 AM	Concurrent Sessions
10:30 AM - 10:45 AM	Break
10:45 AM - 11:45 AM	Concurrent Sessions
11:45 AM - 11:50 PM	Transition to Auditorium
11:50 AM - 12:00 PM	Day 2 Wrap-up



Plenary Speakers

— Ariel Singer, MPH —

Ariel (pronounced R-E-L) has 15+ years of experience working on health promotion and health system redesign across the nation, primarily with safety net health care organizations. Ariel started her career as a health coach at the Oregon Health and Science University and shifted to focusing on system transformation in 2010. She worked for many years with Oregon's Federally Qualified Health Centers at the Oregon Primary Care Association, where she focused on care model improvement, with particular emphasis and expertise in patient-centered communication, primary care, behavioral health, oral and social health integration, and linking value-based payment and care transformation.

After many years staffing federally-funded technical assistance and training programs, Ariel now works on a freelance basis offering partnership in strategy and implementation, facilitation, coaching and training on human-centered health system redesign. Ariel currently works with the Association of Oregon Community Mental Health Programs as Project Director for Rapid Engagement, a behavioral health system innovation pilot, and as the Practice Facilitator on the Kaiser Permanente Washington Health Research Institute team working to implement universal social health screening in KP Washington primary care. She is the creator of Collaborative Screening, a guidance model for person-centered screening and referral, and she offers Collaborative Screening and Motivational Interviewing training to organizations around the country.

Ariel has an MPH in Health Promotion, is a member of the Motivational Interviewing Network of Trainers, and draws on many professional skills in her work, including quality improvement, facilitative leadership, visual thinking, human-centered design, and popular education.



— Alison N. Huffstetler MD, FAAFP —

Alison N. Huffstetler MD, FAAFP, a practicing family physician, Medical Director of the Robert Graham Center for Policy Studies in Primary Care, Assistant Professor in the Department of Family Medicine and Population Health at Virginia Commonwealth University and an Assistant Professor in the Department of Family Medicine at Georgetown University. She is clinically active at Fairfax Family Practice, where she also is a residency and medical student educator for the Inova Family Medicine Residency. As the Medical Director of the Robert Graham Center, she engages in primary care research that acts as the foundation for health policy at a federal and state level. She works closely with state Academy of Family Physician chapters and the federal government relation teams as a policy expert.

Dr. Huffstetler's primary research interests are in the social accountability of healthcare workforce, equitable access to care, preventive medicine, and women's health. Dr. Huffstetler has received several accolades for her work including the Barbara Starfield Primary Care Leadership Award in 2019. She completed her Family Medicine residency at UVA and she went on to the Robert L. Phillips, Jr. Health Policy Fellowship at Georgetown University. Dr. Huffstetler is a board-certified Family Physician by the American Board of Family Medicine and a Fellow of the American Academy of Family Physicians. Alison enjoys playing music in her free time, reading historical non-fiction, and is a terrible cook but can bake a mean German chocolate cake.



Conference Schedule

DAY ONE -

Tuesday, August 29th, 2023 (7:00 AM - 6:00 PM)

7:00 AM - 8:00 AM

Breakfast & Networking
Back Atrium

8:00 AM - 8:30 AM

Welcome, Thank You Sponsors, and Social Connection
Auditorium

Hosts/Co-Chairs: Zsolt Nagykaladi, PhD & Melinda Davis, PhD

Speakers: Aimee R. Eden, PhD, MPH (AHRQ); Vivian Ramsden, RN, PhD, MCFP (Hon.), FCAHS (NAPCRG)

8:30 AM - 9:30 AM

Plenary 1 (P1):
**Beyond the Trailhead: Finding the Right Guide
for Your Practice Change Expedition**

Presenter: Ariel Singer, MPH

Moderated by: Zsolt Nagykaladi, PhD

9:30 AM - 9:45 AM

Break

9:45 AM - 10:45 AM

Concurrent Sessions

Classroom 1000

Moderated by: Stephanie Kirchner, MSPH, RD

Talk (T5): Keeping track of what we are doing: Successes and challenges in tracking practice facilitation activities and outcomes

Presented by: Jessica Mogk, MPH; Carly Levitz, BA, MPH; Kelsey Stefanik-Guizlo, MPH; Claire Allen; Joseph Glass

Talk (T7): Practice Facilitation to Improve CRC Screening in Rural Clinics in Missouri

Presented by: Nuha Wareg, MBBS, MPH, Nursing PhD Candidate; Jane

McElroy, PhD; Alicia Vaca, BSN, MPH, RN; Brandon Spratt; Kevin Everett, PhD

Talk (T11): Diagnosing Practices and Mapping Change

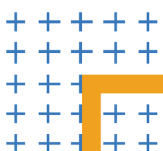
Presented by: Jessica Williams, BEd, PCMH-CCE

Classroom 1016

Moderated by: Jennifer Rees, RN, CPF

Skill Lab (S1): Huddle are core and more: communication skills to support practice change

Presented by: Mark Watt, MSc, RN, BN; Kate Hurst, BA, BSc, RN; Eduardo Salas



Concurrent Sessions (continued)

Classroom 1016

Skill Lab (S2): Expanding our person-centered approach incorporating trauma informed and culturally sensitive care

Presented by: Mark Watt, MSc, RN, BN; Kate Hurst, BA, BSc, RN; Shaelynn Garner, BA, BEd

Classroom 1011

Moderated by: Ann Romer, MS

Workshop (W1): Practice Facilitation: Get Your Foot in the Door

Presented by: Jennifer Morphis, BS; Linda Byrd, BS; Zsolt Nagykaldi, PhD, BTh; Juell Homco, PhD, MPH

10:45 PM - 11:00 AM

Break

11:00 AM - 12:00 PM

Poster Session

Back Atrium

PS1: Practice-Facilitator-Led, Cross-Sector Relational Coordination Pilot Study for Veteran Care Access: Preliminary Findings

Presented by: Mary Patzel; Alex Moore, MPH; Chrystal Barnes, BS

PS2: Engaging Residents in Practice Facilitation

Presented by: Ione Locher, MD, BA, MS; Jenna Buchanan, MD

PS3: Health Equity & Inclusivity PDSA: A real life practice example of Health Equity and Inclusion work

Presented by: Jennifer Halfacre; Douglas Fernald, MA; Robyn Wearner, MA, RD, PMP

PS4: Periodic Reflections and Practice Facilitation: Making Space for Implementation Strategy Development

Presented by: Anders Herreid-O'Neill, MA; Melinda Davis, PhD, MCR; Brittany Badicke, MPH; Emily Myers, MPH; Erin Kenzie, PhD; Mackenzie Olson, MBA; Jennifer Coury, MA; Mellodie Seater, BS

PS5: Research Facilitator and Champion Roles in Fostering Curiosity among Clinicians in the Minnesota Primary Care PBRN

Presented by Kristin Boman, MPH

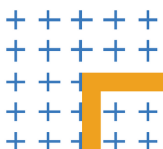
PS6: Spreading the implementation of a peer-support intervention for justice-involved veterans leaving incarceration

Presented by: D. Keith McInnes, ScD; Beth Ann Petrakis, MPA; Bo Kim, PhD; Thomas Byrne, PhD; Eric Richardson, PhD; Maria Venegas, PhD; Vincent Song, AB; Justeen Hyde, PhD

12:00 PM - 1:00 PM

Lunch

Back Atrium



1:00 PM - 2:00 PM

Concurrent Sessions

Classroom 1000

Moderated by: Laken Barkowski, RN, BSN, MSHS

Panel: Practice Facilitation to Guide an Unhealthy Alcohol Use Intervention; the experience across six grantees

Presented by: Dawn Bishop, BAS; Michelle Rockwell, PhD, RD; Gabriela Villalobos, MSW; Tiff Weekley, MA; Stephanie Kirchner, MSPH, RD

Classroom 1016

Moderated by: Bo Kim, PhD

Skill Lab (S7): Impacting Change in PF through Human-Centered Management Approaches

Presented by: Stephanie Dance, MBA

Skill Lab (S4): Integrating Substance Use Disorder Interventions Across Colorado

Presented by: Kathy Cebuhar, MA, LPC; Lauren Quintana, MS; Jennifer Halfacre; Monika Saran

Classroom 1011

Moderated by: Alex Moore, MPH

Workshop (W3): Using Normalization Process Theory to Identify PF factors that Promote or Inhibit QI

Presented by: Mark Watt, MSc, RN, BN; Frances Mair, MD, FRCGP; Shaelynn Garner, BA, BEd

2:00 PM - 2:15 PM

Break

2:15 PM - 3:15 PM

Concurrent Sessions

Classroom 1000

Moderated by: Mark Watt, MSc, RN

Workshop (W7): Building Trust: Narrative Leadership to Enhance Practice Facilitation

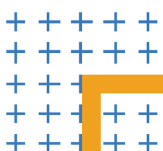
Presented by Alexander Mansour, MPH; Brian Park, MD, MPH; Sarah Smithson

Classroom 1016

Moderated by: Heather Gamble, BS

Workshop (W6): The Mystery of Poor A1C Control

Presented by Missy McCullough, MPH; Juell Homco, PhD, MPH; Zsolt Nagykaladi, PhD, BTh



Concurrent Sessions (continued)

Classroom 1011

Moderated by: Brittany Badicke, MPH

Skill Lab (S5): DEIA Allyship Training – Allyship 101

Presented by: Taryn Bogdewiecz, BA; Kathy Cebuhar, MA, LPC

Skill Lab (S6): DEIA in Practice Facilitation Part 2:

Gender Equity and LGBTQ+ Rights

Presented by: Taryn Bogdewiecz, BA

3:15 PM - 3:40 PM

Refreshment Break

3:40 PM - 4:00 PM

Spotlight Presentation (T1):

All Aboard! A phased and team-based approach to onboarding and competency assessment for new practice facilitators

Auditorium

Presented by: *Laken Barkowski, RN, BSN, MSHS; Linda Murakami, RN, BSN, MSHA; Jane Drage, BS, CMA, PMP; Susanna Lovik, RN, BSN*

Moderated by: *Melinda Davis, PhD*

4:00 PM - 5:00 PM

General Session: World Café & Day 1 Wrap-up

Auditorium

Hosts/Co-Chairs: *Zsolt Nagykaldi, PhD & Melinda Davis, PhD*

5:00 PM - 6:00 PM

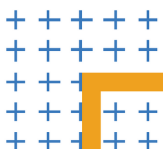
Happy Hour

Back Atrium

6:00 PM - 9:00 PM

Dine-Around Groups

Sign up at registration desk



General Session: World Cafe

Help Us Move ICPF Into the Future!

Join us in the general session to help shape the future of ICPF with fellow members of the ICPF community. The world cafe structure allows for facilitator-led small groups to engage in collective discussions on multiple topics and iterate on the other groups' ideas. You will move between five stations/topics during the session. We encourage you to review the stations and prompt questions below, and brainstorm ideas during the day. Space to brainstorm is located on the next page.

Station 1: Enhancing ICPF **Membership Engagement**

Facilitated by: Mark Watt, MSc, RN, BN

- How can we engage conference attendees and member in year-round activities?
- How can we involve members in workgroups, production of outputs, and leadership?

Station 2: Building an Engaging ICPF Structure and **Membership Model**

Facilitated by: Ann Romer, MS

- What kind of membership model would make ICPF appealing to facilitation stakeholders?
- What benefits and responsibilities would members have in this kind of organization?

Station 3: Developing and Disseminating Impactful **ICPF Resources**

Facilitated by: Kathy Cebuhar, MA

- What priority areas should ICPF focus on to develop value-added resources?
- What kinds of resources would be the most helpful to develop in these priority areas?

Station 4: Creating a Robust **Professional Development Program** for ICPF

Facilitated by: Arvelle Balon-Lyon, BN

- What essential needs do ICPF members have regarding professional development?
- What programs and resources should we develop to respond to these specific needs?

Station 5: Establishing a Wide-Reaching ICPF **Communication & Outreach Strategy**

Facilitated by: Stephanie Kircher, MSPH, RD

- What communication venues and methods could we use to effectively reach ICPF stakeholders?
- What type of content do we need to convey to our members and supporters on a regular basis?

Station 6: Designing High-Value **ICPF Conferences**

Facilitated by: Melinda Davis, PhD

- What were the best features of past ICPF conferences that we can build upon in the future?
- What improvements or innovations should ICPF consider to make conferences even better?

Station 7: Advancing the **Science and Practice** of Practice Facilitation

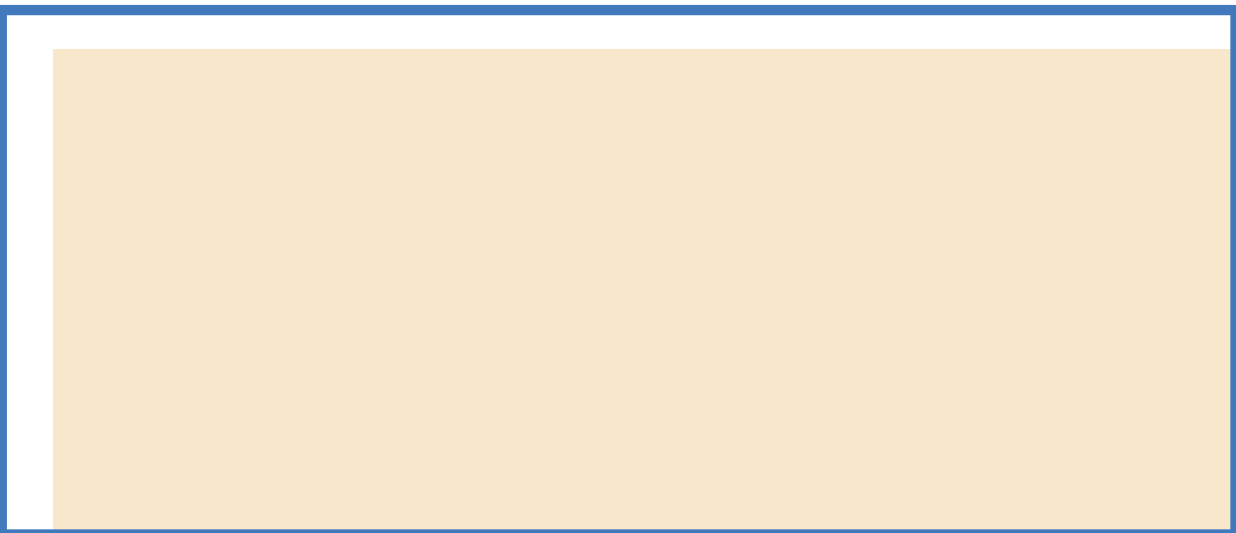
Facilitated by: Bo Kim, PhD

- What are the emerging facilitation science and practice areas ICPF should focus on?
- What innovative approaches should ICPF develop to support the science and practice of facilitation?

Station 8: Growing Effective **Practice Facilitation Programs**

Facilitated by: Brittany Badicke, MPH

- How could ICPF support the growth of local practice facilitation programs?
- How could ICPF link local facilitation program support to its membership model?



DAY TWO -

Wednesday, August 30th, 2023 (7:00 AM - 12:00 PM)

7:00 AM - 8:00 AM

Breakfast & Networking
Back Atrium

8:00 AM - 8:15 AM

Welcome

Auditorium

Hosts/Co-Chairs: *Zsolt Nagykaladi, PhD & Melinda Davis, PhD*

8:15 AM - 9:15 AM

Plenary 2 (P2):

**Navigating the Complexities of Practice Facilitation
and Policy**

Presenter: *Alison N. Huffstetler MD, FAAFP*

Moderated by: *Melinda Davis, PhD*

9:15 AM - 9:30 AM

Break

9:30 AM - 10:30 AM

Concurrent Sessions

Classroom 1000

Moderated by: *Brittany Badicke, MPH*

Workshop (W4): Effective Communication and Coordination
for a Multi-Level Collaborative Intervention

*Presented by Jennifer Coury, MA & Brittany Badicke, MPH; Emily Myers,
MPH; Mackenzie Olson, MBA; Erin Kenzie, PhD; Gloria Coronado; Melinda
Davis, PhD, MCR*

Classroom 1016

Moderated by: *Tiff Weekley, MA*

Talk (T4): Facilitating Care Coordination between Primary care and
Referral Consultants

*Presented by: Mark Watt, MSc, RN, BN; Paula Hanarahan, BSN, MN, RN;
Nancy Dillon, DNP, RN*

Talk (T3): Finding 10,000 ways that won't work: facilitating adoption
of universal social screening in primary care

Presented by: Ariel Singer, MPH; Sophia Mun, MPH

Talk (T9): Increasing Developmental Screening in LA County Using
a Practice Coaching Model

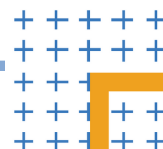
Presented by: Jennifer Aiello, MS; Annette Espalin

Classroom 1016

Moderated by: *Cathy Vu, MBA*

Workshop (W5): *Hut Hut Halt! Tackling facilitation challenges and
barriers before they tackle you*

*Presented by: Laken Barkowski, BSN, MHS, RN, MSHS; Neha Sachdev,
MD, MS*



10:30 PM - 10:45 AM

Break

10:45 AM - 11:45 PM

Concurrent Sessions

Classroom 1000

Moderated by: Kathy Cebuhar, MA

Talk (T6): Improving screening and treatment for unhealthy alcohol use: Preliminary qualitative outcomes of the ANTECEDENT study

Presented by: Chrystal Barnes, BS; Erin Kenzie, PhD; Melinda Davis, PhD, MCR; Maya Singh, MS; Brigit Hatch, MD, MPH; Jennifer Coury, MA; Tiff Weekley, MA; Victoria Sanchez, MS

Talk (T10): Facilitating Alcohol Screening and Treatment (FAST) Lessons Learned in Colorado

Presented by: Jennifer Halfacre; Andrew Bienstock, MHA; Stephanie Kirchner, MSPH, RD; Carolyn Swenson

Talk (T2): The Facilitators Tailoring Menu: Pilot Study from EvidenceNOW on Managing Urinary Incontinence

Presented by: Reid Parks, BS, MS; Heidi Brown, MD; Joan Neuner, MD, MPH; Mona Mathews; Lori Manteufel, BA; Kathryn Flynn, PhD; Edmond Ramly, PhD, MS

Classroom 1016

Moderated by: Jennifer Morphis, BS

Invited Skill Lab (S8): POWER WITH Storytelling

Presented by: Eliane Uchison, MS

Classroom 1011

Moderated by: Jennifer Coury, MA

Workshop (W2): Practice Facilitation: Relationship Building, Facilitation Strategies, and Adapting to Change

Presented by: Heather Gamble, BS; Zsolt Nagykaladi, PhD, BTh; Juell Homco, PhD, MPH; Lee Jennings, MD, MSHS; Lourdes G Planas, PhD, BPharm; Chuck Tryon, MSKM

11:45 PM - 11:50 AM

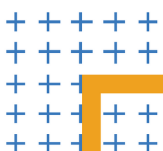
Transition to Auditorium

11:50 AM - 12:00 PM

Day 2 Wrap-up

Auditorium

Hosts/Co-Chairs: Zsolt Nagykaladi, PhD & Melinda Davis, PhD





Conference Support

Steering Committee

CO-CHAIRS

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University of Oklahoma Health Sciences Center, Conference Chair

Melinda Davis, PhD

Oregon Health & Science University, Conference Co-Chair

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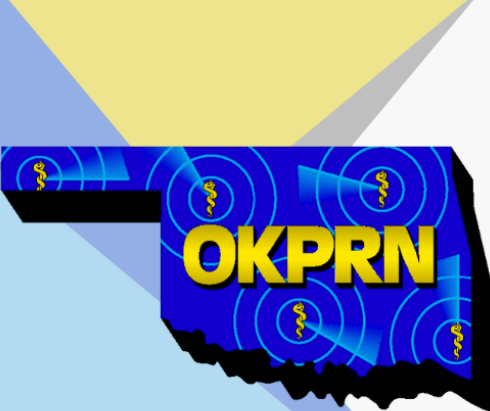
Alex Moore, MPH

Oregon Health & Science University




Thank You, Conference Partners!

We would like to thank all of our conference partners for their generous support. These contributions have allowed us to continue to foster and expand the annual conference and learning community. If you are interested in supporting ICPF in the future, please reach out to ICPF@ohsu.edu.



The Oklahoma Physicians Resource/Research Network (OKPRN) is a premier primary care PBRN. A nonprofit organization which was established in 1994, it completed over 85 research projects, published more than 100 papers and attracted \$25 Million in research funding from 20 sources. OKPRN pioneered the development of many healthcare innovations in the United States, including practice facilitation, health informatics solutions and primary care best practices. Read more at <https://www.okprn.org/>.

Thank you for generously supporting ICPF at the bronze level.



The Oregon Rural Practice-based Research Network (ORPRN), based at Oregon Health & Science University (OHSU), is a statewide network with a mission to improve health outcomes and equity for all Oregonians through community partnered dialogue, research, coaching, and education. ORPRN's 50+ staff and faculty currently supporting over 30 research grants and contracts that total \$36.5M. Read more about the network at <https://www.ohsu.edu/oregon-rural-practice-based-research-network/>.

Thank you for generously supporting the refreshment break.

Funding for this conference was made possible in part by Grant R13HS027287 from the Agency for Healthcare Research and Quality (AHRQ). The views expressed in written conference materials or publications and by speakers and moderators do not necessarily reflect the official policies of the Department of Health and Human Services, nor does mention of trade names, commercial practices, or organizations imply endorsement by the U.S. Government.

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Thank You for Attending!

We want to hear from you!

We hope you had an excellent time at 2023 ICPF filled with enriching sessions, networking, and more. Please complete this evaluation to help us understand what went well and what we could improve in the future. Your feedback is invaluable in shaping future events.

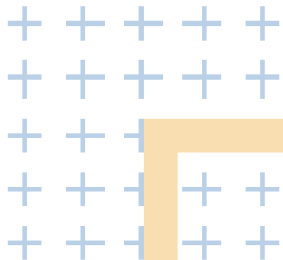


Please complete by
Wednesday, September 13th

Notes



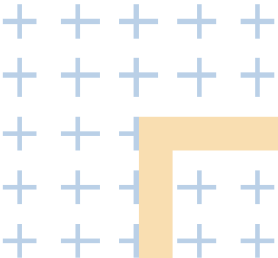
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Notes



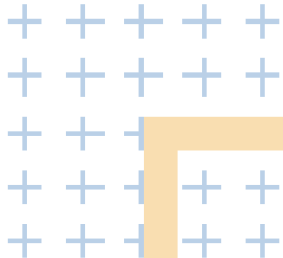
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Notes



A series of 20 horizontal gray lines providing a space for writing notes.





Notes



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