

Focus Areas for Improved Outcomes

Measurement

- Correct Process
- Correct Instrument
- Standard Workflow

Standardized Treatment Protocol

- When to Treat: Diet vs. Medication
- Clinical Inertia
- How to Treat: Algorithm
- Medication Resistance/Complex Conditions

Medication Adherence

- Identify Noncompliance
- Medication Adherence Scale
- Intentional vs. Unintentional
- Health Literacy

Optimize Patient Reminders & Support

- Goal Setting
- Self-Management
- Motivational Interviewing
- Follow-up Reminder Lists
- Community Resources