**MASTERING THE PRACTICE FACILITATOR ROLE ~ Speed Session Notes
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Communication among peers

* calls with peers on what’s working
* recorded for those that missed it, either in video or audio

Sense of community among peers

* listserv
* regular calls (2X per month)
* face-to-face (2X per year)
* skills assessments and goals planning
* wiki competency list
* administration help to keep things organized

Troubleshooting to help practice facilitator’s – – no one is alone

* bullet engaged leadership
* balancing flexibility in coaching

Tracking, e.g., PDSA cycles

Taking subject matter experts to clinics

* grants, land-grant university MDs

Understanding culture of region and clinics

Ability to quickly assess clinic need and format

Knowing what your regional team is doing

Timing – – what to disseminate when

Being the technician versus being the master

Mastering different programs/contracts

* what is important?
* Shared resources, available resources
* duplicates/overlaps
* different projects/programs awareness/knowledge
* alignment of all of these things

Education/training

* continuing education
* practical experiences/active learning
* basic instructions: how to start useful tools/resources
* assessment tools
* progress reports
* smart sheets
* shared experiences/knowledge
* best practices using technology/training apps

Realistic view with respect to the practices’ progress/successes, i.e. not all practices are equal

Time management skills

* also important to prevent burnout